

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc. has an excellent reputation for building dependable and rugged forklifts. Komatsu is recognized around the globe as a corporation with a rich heritage while retaining an exceptional benchmark of modernization and quality in both design and equipment manufacturing.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their promise of helping to foster a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a maker of mining and construction equipment. Very soon the company grew into an industry leader and was responsible for constructing Japan's first modern bull dozer and farm tractor.

Komatsu has grown into a global giant over the previous few decades due to their competence and strength in the field of logistics, mining, excavating and construction. With modern concepts and technological superiority, they remain at the forefront of these industries.

Ever since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using modern design techniques and superior production capabilities, Komatsu has distinguished itself through the fabrication of dependable and durable forklifts that customers from around the globe have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was created to meet the growing need for its goods in the North American marketplace. To better costs and efficiencies, a state-of-the-art facility was built in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to meet the needs and demands of their consumers worldwide while remaining a principal maker and dealer of innovative forklifts and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's satisfied clients along with their North American clients.

Following years of providing consumer service and maintaining rapport, Komatsu Forklift understands that meeting the customers' wishes is vital. All the latest product development at Komatsu begins first with the client. By welcoming input and feedback, they are able to determine client wants and expectations then develop innovative creations and then manufacture to exceed Komatsu Engineering Standards. Assuring consumers that quality is designed from the beginning and maintained throughout the production, service and product sales processes, allows Komatsu to end up with a superior product from start to finish.

The engineers at Komatsu are experts who specialize in designing heavy-duty equipment, forklifts and construction equipment. Their design expertise assures that each piece of equipment will endure in even the toughest applications and environments. Adherence to precise engineering principles permits Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and stringent in-house quality standards all add to high-class forklift products. Komatsu Engineering Standards translate the modern and innovative technology used in advanced mining and construction equipment into world class equipment.

The state-of-the-art plant in Covington, Georgia has all the needed requirements for full scale production. This plant is able to take raw steel and manipulate it by preparing, welding, and fashioning it. When assembled and painted the forklifts are ready to leave the facility and enter the marketplace. Maintaining quality control through the duration of the manufacturing process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as valuable as the people who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their committed supplier networks who strive to exceed expectations. Specialized in all aspects from sales, service or operating education, or aftermarket support, their diverse association of knowledgeable and capable professionals are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM parts on-hand to offer the essential service required to keep customers' operations running effortlessly. Computerized, real-time access with next day transport from their highly automated supply center is another option. The online K-Link system assists sellers with on-line components management, service and acquisition for all major lift truck models.

At Komatsu Forklift U.S.A., Inc. they know how to serve National Accounts. Many world-class firms depend on Komatsu lift trucks in their every day operations. National account clients profit from a unique partnership with Komatsu that allows them to tailor cost-efficient programs in order to boost the customer's productivity and profits. Komatsu countrywide account consumers have access to on-line parts and service support system and a comprehensive fleet administration program, offering the ability for Komatsu to be their total solution for any lift truck issues.

The dependable and resourceful staff at Komatsu Forklift U.S.A., Inc., are focused on providing their customers an exceptional experience no matter whether it is through product sales, training, maintenance, or aftermarket support. They want to guarantee the level of client service offered will help their customers meet or exceed their goals and build a lucrative business/client relationship in the process. Komatsu strives to identify with each of their customers' unique methods of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to contact your local Komatsu forklift vendor today in order to find out more about the variety of services and applications they have available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of customers world-wide rely on the Komatsu family of products everyday.